



The warehouse Team Leader is given a tremendous responsibility for not only ensuring that warehouse operations run smoothly, but also for ensuring that all team members are performing as they should. This course will provide the delegate with a deeper understanding of team dynamics, how to motivate and build a team and also provide the fundamentals of warehousing and stock control.

Benefits of attending this courses

By attending this course, the delegate will learn skills which will lead a team to become more productive. This course will also provide foundational business skills which will assist the delegate with analysing situations and presenting management reports. The foundational warehouse skills such as responsible material handling, inbound and outbound inventory processing, stock taking and cycle counting will provide the delegate with an excellent grounding for building performance measurements and monitoring productivity.

Course Options

- Classroom Facilitated – can be conducted on-site. Talk to us about this option
- Public courses – check the latest schedule for dates
- Digital Blended Learning – Download your text books and attend revision sessions
- Self-study – Download your Text books and assignments and complete at your own pace
- Customised – all learning materials can be customised to include internal SOP's

Who should attend and prerequisites

This course is aimed at Warehouse Team Leaders who have responsibilities for leading a team in the warehouse to achieve good results. This course also provides an excellent grounding for other Supply Chain personnel who need to understand how the warehouse activities can affect their own role.

Learners should be competent at NQF level 3 in English Communication and Mathematics. Previous experience with warehouse operations will assist the learner but is not a prerequisite.

How to Book

Complete the form on our website to enquire about this course and make a booking.

Course Outline – Key Learning Points

- Inventory in the Supply Chain
- Inbound inventory processes
- Outbound inventory processes
- Responsible Materials Handling
- Stock Taking and Cycle Counting
- Responsibilities of a Team Leader
- Foundational mathematics
- Using shapes and dimensions to calculate space usage
- Business communication
- Using communication to present reports and feedback
- Motivate and build a team

Accreditation and Assessment

MerSETA Skills Programme SP0866/13-17

This Skills Programme covers Unit Standards 377384 (10 credits NQF3), 377362 (5 credits NQF3), 377385 (10 credits NQF3), 9010 (2 credits NQF3) 9013 (4 credits NQF3), 119457 (5 credits NQF3), 242819 (10 credits NQF3), 242821 (6 credits NQF4)

Delegates are required to submit a Portfolio of Evidence (POE) and Final Summative Assessment (FSA) results in order to be accredited against these unit standards

Duration and delivery options

This course is conducted over 10 days. Typically this course is held one day a week over 10 weeks, or 3 hours a week over 20 weeks. A delivery schedule is provided for submission of POE's and FSA's. Flexible time slots can be agreed for groups of 8 or more.

Where to next..?

After completing this course your next learning opportunities include:

- Inventory Rules and Replenishment
- Managing Logistics Operations
- Operational Planning and Scheduling
- Purchasing and Procurement in the Supply Chain

About BIZZCO

BIZZCO is an accredited training provider with MerSETA and TETA. We specialise in providing training and skills development services for the Supply Chain and Operations environment. We have a number of services specially designed to enhance the performance of your Supply Chain teams.

Why not try our **Competency Assessment** to measure the skills gaps in your Supply Chain? Our website has more information about this service.